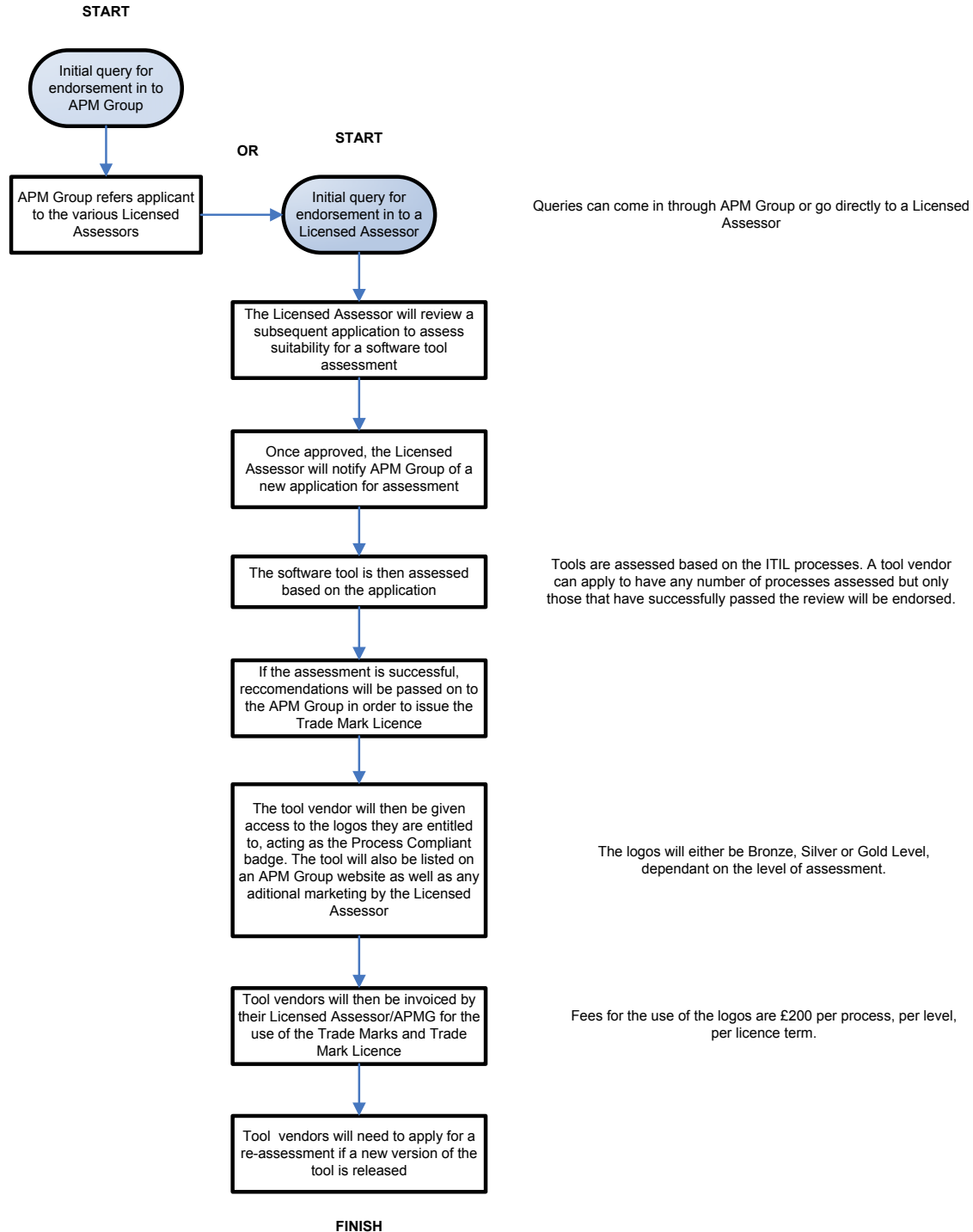


## ITIL® Software Scheme

### Software Tool Vendor – Process outline



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